

Terms and Conditions for Wollemi Ridge Retreats

Welcome to Wollemi Ridge Retreats. By making a booking with us, you agree to the following terms and conditions:

1. Booking Confirmation and Payment

- **Full Payment:** Full payment is required at the time of booking to confirm your retreat.

2. Date Changes and Cancellations

- **Date Changes:** If you need to change your retreat date, please notify us at least 14 days before the original start date. We will accommodate you on an alternative date, subject to availability.
- **Changes Within 5 Days of the Retreat:** Any booking changes made within 5 days of the retreat start date will incur a fee to change the date. This fee will be outlined at the time of the change request.
- **Cancellations:** We do not offer refunds for cancellations. If you cancel your booking, you may transfer your payment to another retreat date within the same calendar year, subject to availability.

3. Retreat Minimum Capacity

- **Minimum Attendance:** Our retreats require a minimum number of participants to proceed.
- **Cancellation Due to Low Enrollment:** If the minimum number of participants is not met, we reserve the right to cancel or reschedule the retreat. In such cases, you will be offered an alternative date or a full refund.

4. Participant Conduct

- **Behavior Expectations:** Participants are expected to engage respectfully with fellow attendees and facilitators.
- **Removal from Retreat:** We reserve the right to remove any participant whose behavior disrupts the retreat experience. No refunds will be provided in such cases.

5. Health and Safety

- **Personal Responsibility:** Participants are responsible for their own health and safety during the retreat. As the retreat takes place in a bushland environment, guests must navigate natural terrain, which may present certain risks. By attending, guests accept full responsibility for their own safety while moving through the bush and participating in outdoor activities.
- **Waiver:** All participants must sign a waiver upon arrival, acknowledging that they understand the risks involved in navigating the bush and that they accept responsibility for their own actions and safety during their stay. While we maintain public liability insurance, it is in place to cover us in the event of injury, not to cover personal responsibility.

6. Travel Insurance

- **Recommendation:** We strongly recommend that you obtain comprehensive travel insurance to cover unforeseen events, including cancellations, medical emergencies, and personal liability.

8. Force Majeure

- **Unforeseen Circumstances:** In the event of unforeseen circumstances such as extreme weather, natural disasters, or other circumstances beyond our control, Wollemi Ridge Retreats reserves the right to reschedule or cancel the retreat. Participants will be offered an alternative date or a partial/full refund.

9. Health and Medical Requirements

- **Pre-existing Conditions:** Guests are required to inform us of any pre-existing medical conditions or disabilities that may affect their participation in the retreat activities. This includes any physical limitations or concerns regarding outdoor activities in the bushland.

10. Personal Property

- **Responsibility for Belongings:** Wollemi Ridge Retreats takes no responsibility for any personal items lost, stolen, or damaged during the retreat. Guests are encouraged to take care of their personal belongings while on the premises.

11. Accommodation and Property Use

- **Respect for Facilities:** Guests are expected to respect the facilities and property at Wollemi Ridge Retreats. Any damage or misuse of the facilities will result in additional charges for repairs or replacements.

12. Photography and Media Consent

- **Media Consent:** By attending the retreat, guests consent to being photographed and filmed for promotional purposes. If you do not wish to be featured in any media, please notify us in advance.

13. Governing Law

- **Jurisdiction:** These terms and conditions are governed by the laws of New South Wales, Australia.

14. Acknowledgment

- **Agreement:** By booking with Wollemi Ridge Retreats, you acknowledge that you have read, understood, and agree to these terms and conditions.

For any questions or further information, please contact us at hello@wollemridgetreats.com